**Position: Field Service Engineer**

**RASIRC** is a high growth company with award winning patented products that purify and deliver ultra pure liquids and gases for the semiconductor and related markets. Our team of industry experts has a proven track record of beating larger competitors to market by efficiently delivering state of the art technology that reduces cost, improves quality, and dramatically improves safety. In addition to the challenge and excitement of working where your contributions make a difference **RASIRC** offers competitive salary and benefits.

**Position Summary:**

* Support customers to ensure successful operation of RASIRC chemical delivery equipment.

**Job Responsibilities**:

* Manage the installation of RASIRC equipment in the field
* Define facility requirements for customers
* Travel to customer sites to perform tool installation as required
* Provide remote technical/troubleshooting support to customers to minimize tool downtime
* Travel to customer sites to perform on-site troubleshooting as required
* Assist with the assembly and testing of RASIRC equipment to gain familiarity with products
* Help manage RASIRC equipment manuals and define documentation requirements for customer success
* Assist with definition and development of an international service program
* Track all customer reported issues and work with peers to successfully close FAs
* Provide feedback to the Design and Quality groups to help define product requirements and improvements

**Qualifications and Requirements:**

* Education/experience
  + Bachelor’s or Master’s degree in mechanical engineering or similar

-OR-

* + 4+ years of experience as a technician, FSE, application engineer, etc. for systems used in gas handling, liquid handling, chemical delivery, or similar, with AA degree or technical certification
* Hands on experience troubleshooting process piping systems for gases or liquids
* Familiarity with standard gas or liquid fitting types used in the semiconductor or similar industries
* Ability to read P&IDs and basic electrical schematics
* Familiarity with standard gas system troubleshooting methods is strongly preferred (e.g. pressure decay, etc.)
* Strong analytical, communication, and organizational skills
* Ability to effectively interface with all levels of personnel and management
* Ability to self-motivate and work productively without supervision
* Strong working knowledge of MS Office and Powerpoint is required
* Experience using SolidWorks is prefferred
* Ability to travel up to 25%
  + Includes international travel

This is an outstanding opportunity for a highly motivated individual to grow in a dynamic and fast paced development environment. Come and join a team that is changing the solar and semiconductor industry. For consideration, please submit resume. EOE